



NEIL & ASSOCIATES

SEPTEMBER 2022



10715 102 Street
Grande Prairie, AB
T8V 2X1

www.neilandassociates.ca

 www.facebook.com

 www.instagram.com

 www.linkedin.com



NEIL & ASSOCIATES
NEWSLETTER

TABLE OF CONTENTS

Employer Feedback Survey -
Update

Corporate Challenge

Full-time Students

Office News

EMPLOYER FEEDBACK SURVEY - UPDATE

We understand that your benefits program is an important and valued part of the overall compensation you provide to your employees.

Earlier this year, we sent out an Employer Feedback Survey for some insight on your overall satisfaction with our office and your current benefits carrier to ensure you are as happy as possible with your current benefit plan.

A few key items we took away from the survey:

Plan Administration Training

At anytime you can reach out to our team for a one-on-one training session via phone, Zoom, or in-person. We always make contact when a carrier changes, or a new administrator is added to have a time set up to review the plan with them.

Pricing

We understand how important of an aspect this is to everyone. On the Health and Dental benefits pricing is primarily driven by usage for each company. If the usage is high the insurance carrier will essentially increase premiums, as they would have taken a loss on the previous year. If usage is low it is reflected in your premiums the next year. On the Life and Disability benefits pricing is primarily driven by the size, age and gender content for each company. This pricing is all determined by the insurance carrier and while we are able to negotiate with them to get you the best possible price, in the end they are setting these prices to provide the coverage while still maintaining profitability so they can remain in business.

If there is ever a time you are not happy with pricing we can market your plan at any time of the year or make plan changes, it does not have to be at renewal time.

Mental Health Support

Additional coverage can be provided through an Employee and Family Assistance Program (EFAP). This is a very reasonably priced addition anyone can make to their benefit plan. It offers everything from mental health support, to financial advice, counselling services, nutrition support, parenting, legal advice, etc.

Ask us for a quote to have this added to you current plan.



What We Are Working Towards

- Setting up annual or semi-annual webinars of each insurance carrier to do an overview of the plan administration process
- Creating a step by step guide available to send out to plan administrators with screenshots on how to process select items online (additions, terminations, etc.)



GRANDE PRAIRIE CORPORATE CHALLENGE (GPCC)

This summer we were a part of bringing back the Grande Prairie Corporate Challenge to the community. The goal was to build stronger teams, network with other local businesses and give back to the community all while having fun.

Between Neil & Associates, Fletcher Mudryk LLP and Hi-Tech Business Systems we raised \$7,082.49 for Helping Hands Society of Grande Prairie.



REMINDER

UPDATE RECORDS FOR FULL-TIME STUDENTS

With the new school year, it's important to update records for over-age dependents. This keeps coverage in place for students, while ensuring your plan isn't paying for ineligible over-age dependents.

To qualify, dependents must:

- meet contract requirements
- have provincial healthcare coverage
- be enrolled as a full-time postsecondary student at a government-accredited institution

2023 CALENDARS

Similar to last year we are expecting manufacturer delays with receiving our 2023 desk calendars. They have been ordered and we will be working diligently to get them to you upon arrival.



TOOLS FOR SCHOOL

United Way's Tools for School aims to reduce one known barrier preventing children and youth from successful learning and participation in school. Through support of community donors and corporate sponsors, they continue to meet the needs of children and youth in our community.

Each year, Neil & Associates makes matching donations from our staff to help purchase additional needed supplies. The staff also look forward to donating their time each and every year to help to fill backpacks with supplies and essentials that students need to succeed for the coming school year.